

Shane Dewling – Handle with Care: Advice for Managing Malpractice

Chiraz: Hello and welcome to CDA Oasis. My name is Chiraz Guessaier. We are drawing very close to the Canadian Dental Association and the College of Dental surgeons of Saskatchewan's joint convention in September. We thought of bringing to your attention one more session that would be beneficial for you to attend: Handle with care advice for managing malpractice will be presented by Shane Dewling CDSPI's representative in Saskatchewan. We have invited Shane to tell us more about the session and its contents. Shane, thank you very much for taking the time to speak with me today and welcome to this Oasis Conversation.

Shane Dewling: Thank you.

Chiraz: Why did CDSPI choose this topic for the convention?

Shane Dewling: So, at CDSPI, we provide malpractice insurance for thousands of dentists across the country. And as a result, we've got a very unique position there because we have a better understanding of the circumstances and concerns that surround malpractice situations for dentists across the country.

Shane Dewling: We have a very experienced lawyer, his name is Shaunt Parthev. He's a Queens counsel lawyer. He practices in Saskatoon. He's defended many dentists throughout his career, and there'll be a lot of very valuable information that he brings to the table. And I suspect as a result we'll have a very well attended event. Then next we have Renata Whiteman, she is a colleague of mine at CSPI. She's an insurance specialist and she'll be speaking to the process of what happens when a suit is filed as well as the steps that are taken to make sure that you're properly defended.

Chiraz: So, can you give our dentists a reason why they should attend the handle with care presentation? Because you're going to be competing with other sessions. So why would they come to your session?

Shane Dewling: Well, I mean, so malpractice is a problem for most dentists, right? I mean, and the more you know about it, the more you're going to be able to control the situation and feel in control of the situation. You know, it's our goal to inform everyone who attends, you know, inform them, so they've got that peace of mind so that they know that they've got someone in their corner who's, you know, they can count on. Right? And so, as a result, you know, that's pretty valuable information to have. And that's why I encourage all dentists to attend this session. Because you know, you don't want to be caught flat footed in that event.



Keeping Canadian Dentists Informed

Chiraz:

Great. I will have all the information related to the session, the timing, the day, etc. in the oasis post that will go with this interview. I encourage our audience and our viewers to attend your session and check out what CDSPI is doing for Canadian dentists. Shane, once again, thank you very much for taking the time to speak with me today. I hope to host you again on oasis.

Shane Dewling:

See everyone there.